

Trusted Contact Person (TCP) Nomination Form



Permanent TSB plc trading as PTSB and PTSB Asset Finance is regulated by the Central Bank of Ireland.

Important Information

A Trusted Contact Person (TCP) is someone you authorise the Bank to contact under specific circumstances. The Bank may get in touch with your TCP if it suspects possible financial abuse, cannot make contact with you, or needs to validate important information such as your health status or any appointed legal guardianship. Your TCP cannot make decisions on your behalf or access your accounts. You may change or, withdraw this nomination at any time.

Section 1: Customer Details

Customer Name

Address

Contact Number

Customer Account Number

Section 2: TCP (Trusted Contact Person) Details

TCP Name

Email Address

Contact Number

Section 3: Customer Consent

By signing below, I confirm that I nominate the above individual as my Trusted Contact Person. I consent to the Bank contacting and discussing the matters as outlined below, where the Bank has a concern about:

- (a) Possible financial abuse
- (b) PTSB needs to confirm the specifics of
 - i) my current contact information,
 - ii) my health status, or
 - iii) the identity of any appointed legal guardianship, executor, or trustee, or
- (c) PTSB experiences difficulties in communicating with me.

I acknowledge that PTSB retains the discretion to contact the TCP at its own determination.
I also agree to the storing and processing of my information in line with data protection requirements.

Signature:

Date: / /

Section 4: TCP Consent

By signing below, I confirm that I agree to act as the Trusted Contact Person for the customer named above. I understand the purpose and limits of the TCP role knowing this does not give me the authority to transact on the account or deal with their finances. I consent to PTSB storing my details and contacting me in the event of:

- (a) Possible financial abuse of the Customer
- (b) PTSB needs to confirm the specifics of
 - i. The Customer's current contact information,
 - ii. The Customer's health status, or
 - iii. The identity of any appointed legal guardianship, executor, or trustee, or
- (c) PTSB experiences difficulties in communicating with the Customer.

TCP Signature:

Date: / /

How your personal data will be used.

Any personal data you or your Trusted Contact Person provide will only be used for the Trusted Contact Person process and will not be used or kept for any other purpose.

If you would like more information about how we collect and use personal information, you can read our Data Protection Notice in our branches or online at <https://www.ptsb.ie/gdpr/data-protection-notice/> This notice may change from time to time.

Bank Use Only - <i>Insert employee initials</i>	Customer	TCP
Informed of purpose and limitations		
Signature verified		